

Supplemental Travel Insurance

Policy Number		72HIP US4408
Cancellation or Interruption		
Trip Cancellation	Your Trip is Cancelled or Interrupted	<p><u>When it applies</u></p> <ul style="list-style-type: none"> • Your trip is canceled before you get started or interrupted after your departure due to the following: <ul style="list-style-type: none"> • Injury, illness or medical • A family member seriously ill or injured • Death • Quarantine • Traffic Accident • Legal (jury duty or court ordered appearance) • Natural Disaster • Politics and violence • Termination or layoff <p><u>Coverage</u></p> <ul style="list-style-type: none"> • Nonrefundable payments or deposits • Prepaid expenses • Accommodations – prepaid or nonrefundable • Transportation • Expenses related to cost of staying longer
Trip Interruption	Your trip is interrupted after you have left	
You are delayed		
Travel Delay	Your travel is delayed six hours or more	<p><u>When it applies</u></p> <ul style="list-style-type: none"> • Strike or common carrier delay • Quarantine • Natural Disaster • Politics, violence or theft <p><u>Coverage</u></p> <ul style="list-style-type: none"> • Meals, accommodation and transportation • Daily expenses up to \$150 per day
Your Baggage is lost, damaged or stolen or delayed		
Delayed Baggage	Your baggage is delayed by a common carrier, hotel or tour operator	<p><u>When it applies</u></p> <ul style="list-style-type: none"> • Delay of baggage for 24 hours or more • Baggage is lost, damaged, or stolen <p><u>Coverage</u></p> <ul style="list-style-type: none"> • Reasonable essential items until baggage is recovered • Up to \$1500 to replace lost, stolen, damaged items, or delayed baggage
Lost, damaged or stolen baggage	Your baggage is lost, damaged or stolen	

Supplemental Travel Insurance (continued)

Miscellaneous		
Rental vehicle collision, loss or damage	A car you are renting is damaged or stolen	<p>When it applies</p> <ul style="list-style-type: none"> • Car you are renting is stolen or damaged in an accident <p>Coverage</p> <ul style="list-style-type: none"> • Repair or replacement of the car (whichever is less)
Legal Assistance		<ul style="list-style-type: none"> • Finding a legal advisor • Arranging a cash transfer
Travel and Document Assistance		<ul style="list-style-type: none"> • Replacing lost travel tickets • Replacing lost passports and other travel documents
Other Assistance		<ul style="list-style-type: none"> • Getting flight information • Getting emergency cash • Delivering emergency messages
Concierge Services		<ul style="list-style-type: none"> • Air, car and hotel reservations • Restaurant and local event information • Emergency and after hours hotel information and reservations • Golf tee times, information
Who to call for services		
Contact		<p>US and Virgin Islands 800-260-8635</p> <p>All other locations (call collect) 804-673-7484</p>
How to make a claim		
How to make a claim	Email or Phone	<p>Email: claimsinquiry@mondialUSA.com</p> <p>Telephone: 800-260-8635</p>