

## **EXHIBIT C**

### **QUESTIONNAIRE**

**(RESPONDENT SHALL USE QUESTIONNAIRE NUMBERING IN ITS PROPOSAL)**

1. Please provide your company's mission and/or vision statement.
2. How long have you been in business?
3. Please provide a product or service overview and description.
4. Who are your five biggest customers?
5. What experience do you have working with organizations like ours?
6. Please indicate your ability to meet our requirements.
7. What awards or recognition has your company received in the last three years?
8. What licenses or certifications does your company hold?
9. On average, how long does implementation take?
10. Please describe your current pricing model/methodology.
11. Please list all services and features included in the proposed pricing.
12. What are your cancellation/renewal terms?
13. How do you ensure your pricing remains competitive?
14. Is your organization GDPR compliant?
15. Please provide your business continuity and emergency preparedness plan.